

July 28, 2004

Pat Fitzgerald
David Milot
Graham Young
RE/MAX Metro Realty, Inc
2312 Eastlake Ave E
Seattle WA 98102


Dear Ms. Fitzgerald, Mr. Milot and Mr. Young:

I am writing to let you know that my agent, Rebecca Haas, performed a fantastic job in the sale of my home. After interviewing nine agents I chose Rebecca. Beginning at first contact Rebecca was professional, efficient and inventive. Rebecca is self confident and full of good ideas yet she was able to listen to what I wanted every step of the way. She was kind and considerate of my emotional needs related to leaving my home. In line with my wishes, she held both a brokers' open and a public open house and maximized the initial listing.

Rebecca's advertising ideas were ahead of the rest. So many people have told me what a great job she did with the DVD movie; in fact, I think it really helped to sell the feel and charm of the house. Not only was Rebecca there for me at the closing, she also kept me up-to-date on activity throughout the whole process. She went beyond the call of duty by arranging and paying for yard and landscape services for the past couple of months.

You have a real gem. Not only did she meet my needs with a complete full-price sale but also she did it with finesse and made it much easier for me throughout this journey. If I were to purchase in the area, I would most definitely request her services again and I would recommend her to all my friends and acquaintances.

Sincerely,



JoAnn Gunter
211 NW 41st St
Seattle WA 98107